

CODE OF CONDUCT FOR AGED CARE

The Code of Conduct for Aged Care describes how registered aged care providers and their workers must behave and treat the people in their care. It includes the 8 elements below.



Act with respect for people's right to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions.



Act with integrity, honesty and transparency.



Act in a way that treats people with dignity and respect and values their diversity.



Promptly take steps and raise and act on concerns about matters that may impact the quality and safety of care, supports and services.



Act with respect for the privacy of people.



Provide care, supports and services free from:

- i) all forms of violence, discrimination, exploitation, neglect and abuse and
- ii) sexual misconduct.



Provide care, supports and services in a safe and competent manner, with care and skill.



Take all reasonable steps to prevent and respond to:

- i) all forms of violence, discrimination, exploitation, neglect and abuse and
- ii) sexual misconduct



St John